

October 13, 2010

Larry Folsom
President/American Video and Security
1421 E. Sunset Road
Las Vegas, NV 89119

Dear Mr. Folsom:

I just wanted to send you a letter to let you know how pleased I am with the experience I had with your security team, John (my salesman), Todd and Mike (the technicians). Everyone was extremely professional, courteous and made sure that I was satisfied with their work. I would highly recommend your company to anyone interested in security cameras, fulfilled promises and good quality service. All the work was performed exactly as stated and there were no snags or mishaps, which I worried about, given the nature of the wiring limitations of my floor plan.

I just thought you should know that John spent a great deal of time making sure he understood exactly what I wanted and was nothing but courteous, professional and very easy to talk to. Both Todd and Mike were conscientious about their finished product and Todd actually came up with a better solution to wire one particular room which saved my wood floors from having to be drilled in, for which I am extremely grateful for. He and Mike did a wonderful job keeping everything neat and as concealed as possible.

I have wanted security cameras for over two years now. Thank you, American Video and Security for making that a reality. Continued success to you and your employees always. Keep up the good work!

Sincerely,


Camille M. Kelly